

RESERVATION POLICIES

RESERVATIONS:

Our reservation lines operate everyday starting at 10am until 10pm, although we strongly encourage you to book your reservation online.

It is advised that a reservation is made in advance.

We accept reservations for parties of up to 8 guests from the online system. For parties of 8 or more we propose a custom menu.

All guests wishing to make a reservation, must be willing to provide their authentic personal information, such as their full name, credit / debit card details and a personal contact number.

The credit card required to book online will not be used to charge any amount. All charges are paid on site unless you are booking a specific prepaid experience.

We will be contacting you via, email, sms or phone call on the day of the reservation to confirm your attendance.

CANCELLATIONS:

Cancellations under 24 hours, same day cancellations, and no-shows, will incur a charge of €50 to the credit card provided. We will pre-authorize your card on file. Failure to receive card approval will result in automatic cancellation of the reservation.

Should you not be able to honor or reschedule your reservation, kindly reach us through our email santorini@vezene.gr or our tel. number +302286028900.

We understand that unexpected events do occur. If your party is running late, please let us know as soon as possible. We will do our best to accommodate you and your guests.

LATE ARRIVALS:

In order to maintain a consistent high-quality level service treatment for our guests, we have a strict late arrival policy of 20 minutes. This term is subject to change pending on demand or availability.

Guests arriving later than 20 minutes after the booking time maybe seated at the lounge upon availability or be placed on a waiting list for the next available table.

VEZENÉ

Hotel Cavo Tagoo

Imerovigli 84700 Santorini, Greece | +302286028900

santorini@vezene.gr | www.vezene.gr

RESERVATION POLICIES

MENU & ALLERGIES:

We would appreciate guests to understand that we partially cater for vegetarians or persons who have trouble with raw fish, raw meat. We appreciate advance notice. With regards to this, the nature of our menu may not be suitable for children and infants.

Allergies and dietary requirements are accommodated to a certain degree, once again at our discretion. It would be appreciated if customers could provide any allergies and dietary requirements for members of their party well in advance of the reservation. If persons are found to have too many restrictions on the day of the booking, we will not be able to serve them.

No outside food can be brought in by customers.

CORKAGE:

Vezené offers a selection of wines from Greece and around the world. If you wish to bring your own wine, the corkage fee is 60 Euros per 750mL bottle. The fee does not apply to champagne. Please note that we do not permit guests to bring any bottle that we currently offer on our list. Please contact the restaurant for any questions.

SMOKING POLICY:

Please note that our restaurant does not support smoking. Smoking is only permitted in the pool and lounge area.

DRESS CODE:

Our dress code is elegant, smart casual. Any guest that does not meet the dress code requirements may be refused entry.

For all guests reserving the Pool Experience, please note that after 7pm, guests are kindly advised to be dressed and not in a swimsuit

VEZENÉ

Hotel Cavo Tagoo

Imerovigli 84700 Santorini, Greece | +302286028900

santorini@vezene.gr | www.vezene.gr